

CONSUMER AFFAIRS

/95
Partners
/500+
Lawyers
/30
Practice Areas
/25
Industry Groups

Since the enactment of the Brazilian Consumer Protection Code, which modernized the country's body of law governing consumer rights, our Consumer Affairs practice has worked extensively to counsel clients on compliance with consumer rights legislation and represent them in related litigation.

Our Consumer Affairs practice is fully qualified to advise on guidance and regulations issued by the Bureau of Consumer Protection (Procon), enforcement actions initiated by the Public Ministry, and company training programs using consumer services (SAC) staff.

Concerning consumer law infringement prevention, we feature professionals with broad experience in structuring and reviewing contracts involving consumer relations and regularly provide counsel on advertising campaigns to ensure that the means of supplying product and service information are in accordance with the law.

With extensive litigation experience, our professionals are qualified to assist clients in all stages of litigation, including filing lawsuits, drafting defenses and appeals, and appearing before Procon, Consumer Protection Offices, the Public Ministry, Small Claims Courts, and the Ordinary Court System.

RECOGNITION



Offices





PARTNERS



BRUNA BORGHI TOMÉ bborghi@tozzinifreire.com.br 55 11 5086-5591



LUIZ VIRGÍLIO PIMENTA PENTEADO MANENTE Imanente@tozzinifreire.com.br 55 11 5086-5382



GABRIELA VITIELLO WINK gwink@tozzinifreire.com.br 55 51 3025-2244



PATRÍCIA HELENA MARTA MARTINS pmarta@tozzinifreire.com.br 55 11 5086-5439



LUCIANA BAZAN
MARTINS BISETTI
Ibazan@tozzinifreire.com.br
55 11 5086-5256



VINICIUS
DE OLIVEIRA BERNI
vberni@tozzinifreire.com.br
55 51 3025-2231